



Digital Docs Provider Fair Additional Chat Questions and Answers with CHESICC March 4, 2021

Q: Does the graduate have to have a Chinese ID to apply?

A: No, users need to provide a valid ID when they register. We recommend foreign applicants provide passport number and Chinese applicants provide Chinese ID number.

Q: When the graduate make a demand does the verification can be send directly from the CHESICC to us if we dont have a ID or reference number? And if we don't have as a institution a ID or reference number how can we have one?

A: If your institution is already in our institutional recipient list, no matter you set to collect the reference number (ID) or not, applicants can send verification reports successfully from CHESICC or our partner.

CHESICC don't issue reference numbers, that's the ID/reference number institutional recipients already have, e.g. WES Reference Number, McGill ID. The collection of ID is for binding CHESICC reports with user account at recipients' end. Thus, to collect or not, it depends on you and your existing process.

Q: How does an evaluation agency partner with CHESICC?

A: To receive CHESICC reports, if you receive a large number of CHESICC reports every year, you can consider establishing an electronic transmission channel with CHESICC or our partner. If the annual volume is not big, it is recommended to receive CHESICC report by email and check it online.

Q: Could you share your contact information (email and office phone number and WeChat, if possible)? 谢谢!

A: This is our contact information: Email: chenwj@chsi.com.cn Office phone number: +8610 68352057

Q: Is registering for a 学信档案 free to the students, and how long does it take to establish it?

What does a student need to provide to establish their 学信档案?

A: Applicants register CHSI account free of charge. It takes about 3 minutes and applicants need to provide mobile phone number, ID number, email address etc., to complete the registration.

Q: Do you provide verification reports for technical/vocational secondary school (high school) credentials?

A: No, we don't. Qualification Verification for Secondary Vocational and Technical Schools is not accepted (Qualification Verification for Regular Senior High School is still accepted) since May 1, 2019. Here is the link for the announcement:

<https://www.chsi.com.cn/en/news/201906/20190621/1799941864.html>