



TAICEP Digital Docs Provider Fair

18th March 2021

Powered by Jisc



Today's session – an overview

- Introduction to Prospects Hedd
- Processing degree verification requests
- Our work on degree fraud
- Q&A

What we do

- Operation of the UK's Official Degree Verification Service
- Provide the verification of individual candidate credentials
- Authentication of UK degree-awarding bodies
- Investigation and prevention of degree fraud
- Powered by Jisc

Our story so far

- Prospects Hedd (Higher Education Degree Datacheck) is the UK's Official Degree Verification Service
- Launched in 2011, following a need within the UK University sector to bring efficiency and standardisation to third party verification process
- Initially funded by HEFCE (Higher Education Funding Council for England) under the Universities Modernisation Fund around shared services and systems, which the whole sector could utilize
- Prospects merged with Jisc (Joint Information Systems Committee) in May 2020 and Prospects Hedd became incorporated within Jisc's portfolio of products and services

Why Hedd?



Total of 127 UK Universities available for verification, covering 87% of UK graduates



More exclusive UK University partners than any other provider



700,000 Hedd verifications submitted to date



Secure – encrypted transmission of candidate data

Why Hedd?



Verifications starting from just £12



Automatic verification available



More than 50% of all enquiries completed by next working day



Re-invest profits back into the Higher Education Sector

Why Hedd?



Verify French qualifications through Hedd via our exclusive agreement with VerifDiploma



Irish Degree verification service to be launched shortly

Hedd enquirer benefits

- ✓ Central processing system
- ✓ Fast & efficient service
- ✓ Secure, real-time online platform
- ✓ Customer Service Team manages the relationship with Universities
- ✓ Dedicated Account Manager
- ✓ Dashboard with flexible functions, MIS & Reporting
- ✓ Bulk verification uploads via API integration

Our users

- Hedd platform used by organisations to verify the degree credentials of individuals
- Graduates cannot verify themselves
- Users include Screening Agencies, Employers, Embassies, Notaries, Educational Institutions, Recruitment Agencies and more
- 44% of Hedd enquiries are from outside UK & European Union
- Exclusive agreement with CSCSE (Chinese Service Center for Scholarly Exchange) to verify all returning UK students

What's included within a Hedd Verification?



QUALIFICATION
TYPE



COURSE NAME



YEAR OF
AWARD



CLASSIFICATION



ATTENDANCE
DATES



CURRENT STUDENT
STATUS

Registering & submitting a Hedd enquiry

- Visit www.hedd.ac.uk and register for your Enquirer account.
- Click **Register** located top right of the home page
- Complete your details
- Once we have reviewed your details, your account will be activated and receive a notification of your account activation via email

PROSPECTS
hedd
VERIFICATION + AUTHENTICATION

Log in Register

Give your recruitment a Hedd start

Check your candidate on the UK's official degree verification hub

Start a verification

Find out more

PRICES FROM
£12

Hedd offers a centralised system for degree verification that connects employers, agencies, universities, embassies and councils.


With prices starting at £12, you can verify a current or past student's place of study, the award and grade received and dates of attendance. Hedd is not for use by students or graduates to verify their own awards.

PROSPECTS
hedd
VERIFICATION + AUTHENTICATION

Homepage My dashboard

Hi Richard [Update account details](#) [Manage users](#)

Find the university or college for your enquiry

 The University of Manchester [Search](#)


[Browse all UK universities and colleges](#)

Find enquiry by reference number

[Search](#)

[View all degree enquiries](#)

- Once logged in, use the Institution search function on your dashboard to search for your chosen Institution

 The University of Manchester
is a UK government-recognised university or college which currently gives degree awards.

Online degree data verification available via Hedd

This university is an exclusive partner of Hedd and degree verifications can only be obtained directly through registering on the Hedd website.

Please note

There is a bogus institution operating under the name Manchester University. The real degree awarding body always refers to itself as The University of Manchester and all certificates and documentation will express it this way.

Please check carefully the way the awarding body refers to itself before you submit any enquiries through HEDD as refunds cannot be given.

You need to upload a consent form signed by the candidate as a PDF, JPG, PNG or TIF

[Verify now](#)

Use online degree data verification to check:

- whether a candidate is a current or past student
- award given (e.g. BA, MA)
- grade attained
- attendance dates

Degree enquiry fee: £12

- View your chosen Institution page, check consent and verification requirements and click **Verify Now** to start your verification

Verify a candidate's degree data

The University of Manchester

Candidate's details

Given or first name(s)	<input type="text"/>	We recommend that you use the information on the degree certificate, if you have a copy, or check the details with the candidate.
Family or surname	<input type="text"/>	
Family or surname at the time of study (if different)	<input type="text"/>	
Date of birth (dd/mm/yyyy)	<input type="text" value="dd/mm/yyyy"/>	

Attendance details

Study status	<input type="radio"/> Current student <input checked="" type="radio"/> Graduated student	The study status of the candidate is in relation to the qualification being verified.
Year of award	<input type="text" value="yyyy"/>	

Proof of consent from the candidate

Consent form (PDF, JPG, PNG or TIF)	<input type="button" value="Choose File"/> No file chosen	You need to upload a consent form in PDF, JPG, PNG or TIF format signed by the candidate.
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Qualification details

Course name	<input type="text" value="Start typing or choose..."/>	Use the course name from the time of study even if it has been changed subsequently. The course name box uses auto-suggestion to help you choose only from our list. Start typing to see the available values.
Qualification type	<input type="text" value="Start typing or choose..."/>	
Classification	<input type="text" value="Start typing or choose..."/>	

- Simply enter the information provided your candidate and upload your consent form containing the candidate's signed consent
- Review your verification details, complete your payment and submit your verification
- Your verification request will then be sent directly to the University through our platform (Automatic verification will be completed instantly)
- You will receive an email notification once a University has completed your verification
- Login to your dashboard to view your completed degree verification

Viewing a completed enquiry

Enquiry breakdown

Data	Enquirer entered	Match	Official records
First name(s)		Yes	As enquiry
Last name		Yes	As enquiry
Date of birth		Yes	As enquiry
Qualification type	Bachelor of Science	Yes	As enquiry
Course name	Accounting	Yes	As enquiry
Year of award	2015	Yes	As enquiry
Classification	Second Class, Division One.	Yes	As enquiry
Attendance start date	n/a	n/a	17/09/2012
Attendance end date	n/a	n/a	05/06/2015

Enquiry breakdown

Data	Enquirer entered	Match	Official records
First name(s)		Yes	As enquiry
Last name		Yes	As enquiry
Date of birth		Yes	As enquiry
Qualification type	LLB	Yes	As enquiry
Course name	Law	Yes	As enquiry
Year of award	2020	Yes	As enquiry
Classification	Second Class Honours	No	Third Class
Attendance start date	n/a	n/a	25/09/2017
Attendance end date	n/a	n/a	12/06/2020

Understanding the degree verification result

Pending: Once submitted, an enquiry will have a pending status unless automatically verified. Pending enquiries have a due date at the top of your enquiry page.

Verified automatically: Enquiries that are verified automatically will immediately display the full verification data that the institution has provided to Hedd.

Further information required: The University requires further information before they can confirm the award.

Verified manually: In this scenario, the University were able to complete your verification but have been required to provide corrections.

Verified by University or College: This applies to enquiries that have been manually checked by the University but have not required any amendments.

Unable to verify: This status indicates the University cannot verify from the information provided.

Understanding your dashboard



Hi Jack My dashboard Top-up **£144** Log out

Purchase bulk credits in advance using the **Top-Up** option.

Start a verification by searching for an institution via the **Institution Search** function.

The dashboard features two search boxes: 'Find the university or college for your enquiry' with a country dropdown (UK) and a 'Search' button, and 'Find enquiry by reference number' with a text input and a 'Search' button. Below these are links to 'Browse all UK universities and colleges' and 'View all degree enquiries'. The main content area is divided into two sections: 'My latest pending degree enquiries (Showing 5 of 12)' and 'My in-progress and recently completed degree enquiries (Showing 5 of 99)'. Each section includes a table with columns for Candidate, University or college name, Course name, Enquiry date, Due date/Verification date, and a View link.

Candidate	University or college name	Course name	Enquiry date	Due date	View
Student, Real Current	The University of Aberdeen	History	05/03/2021 09:03	23/05/2021 09:03	>
Student, Current	The University of Aberdeen	Economics	05/03/2021 09:01	23/05/2021 09:01	>
Student, Graduated	The University of Aberdeen	History	05/03/2021 09:00	23/05/2021 09:00	>
Irving, Emma	City University London	French	23/02/2021 11:43	09/03/2021 11:43	>
Dortmen, David	City University London	French	23/01/2021 14:24	08/02/2021 14:24	>

Candidate	University or college name	Course name	Enquiry date	Verification date	View
Berry, Holly	City University London	Maths	23/01/2021 14:22	23/02/2021 11:31	>
Gresves, Frank	City University London	Art	23/01/2021 14:21	23/02/2021 11:49	>
Jones, Oscar	City University London	Maths and Physics	23/01/2021 14:20	23/02/2021 11:48	>
Chester, Guy	The University of Aberdeen	History	16/02/2021 10:24	16/02/2021 10:23	>
Chester, Guy	The University of Aberdeen	History	07/10/2020 14:13	07/10/2020 14:22	>

View your latest pending degree enquiries directly on your dashboard and view all enquiries by clicking **View all my pending enquiries**.

Manage or add users to your enquirer account using the **Manage Users** function, allowing multiple users to submit verifications using the same pot of credits.

Search for a specific enquiry by entering a Hedd Reference Number.

View your latest completed and in-progress degree enquiries directly on your dashboard and view all enquiries by clicking **View all my completed degree enquiries**.



Reporting

Use search parameters such as Candidate, Institution, Enquiry Date Range and Enquirer to personalise your search results.

Homepage · My dashboard · Enquiries

Enquiries

Candidate's first names

Candidate's last name

University or college

Enquiry date - From (dd/mm/yyyy)

Enquiry date - To (dd/mm/yyyy)

Enquirer

Sort by

Status

- Verified automatically
- Verified manually
- Verified by university or college
- Pending
- In progress
- Cancelled

1 - 10 out of 99 [Delete these enquiries](#)

Ref #	Candidate	University or college name	Course name	Enquiry date	Due date	Verification date	Status	Enquirer name	View
51264	Chester, Guy	The University of Aberdeen	History	16/02/2021 10:24	06/05/2021 10:24	16/02/2021 10:25	In progress	Moss, Jack	>
51257	Berry, Holly	City University London	Maths	25/01/2021 14:22	08/02/2021 14:22	23/02/2021 11:51	In progress	Moss, Jack	>
51256	Greaves, Frank	City University London	Art	25/01/2021 14:21	08/02/2021 14:21	23/02/2021 11:49	Verified manually	Moss, Jack	>
51255	Jones, Oscar	City University London	Maths and Physics	25/01/2021 14:20	08/02/2021 14:20	23/02/2021 11:48	Verified by university or college	Moss, Jack	>

Select the status of enquiry you wish to include within your report

Filter your search results by Enquirer, Enquiry Status, Candidate and more

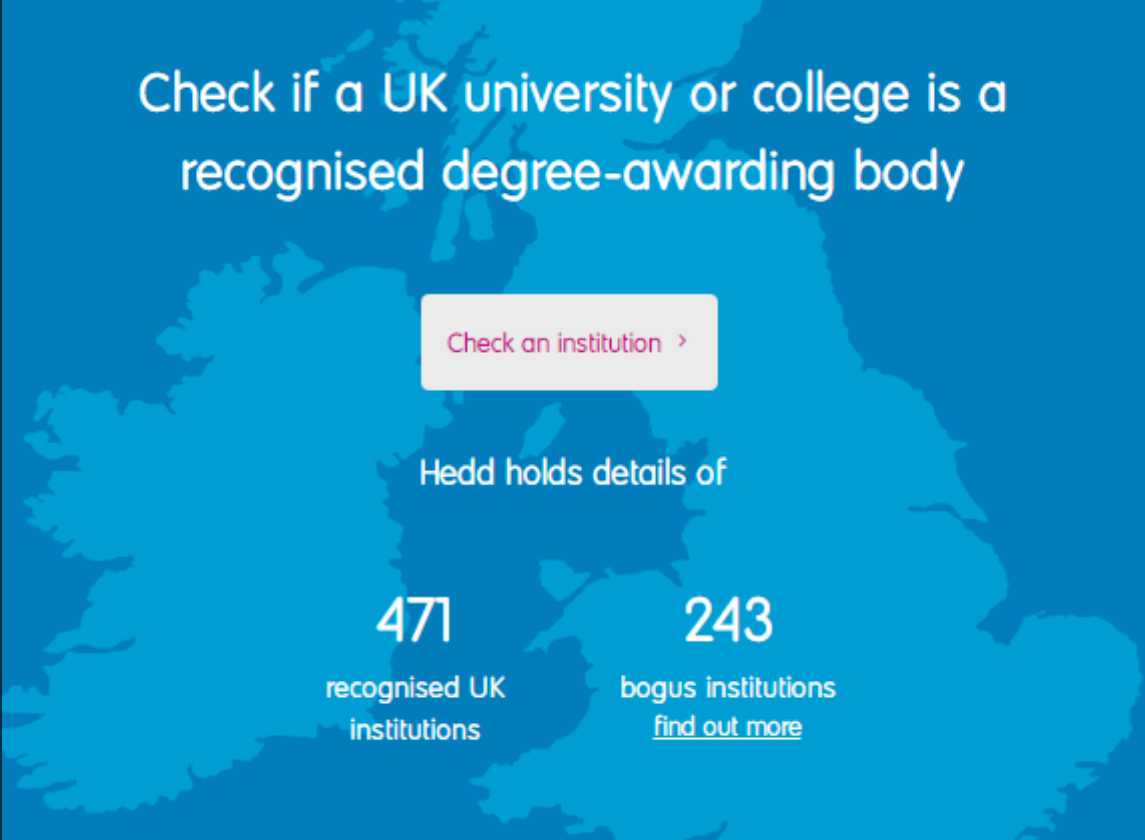
Check the authentication of UK degree-awarding bodies using our Authentication Database

We operate a database which holds data of all **UK Recognised Institutions** including Universities and Colleges

Includes records of **previous degree-awarding institutions** that may no longer be in operation or have since been integrated into another institution

Alongside holding records of legitimate UK degree-awarding bodies, we also hold details of **243 bogus Institutions** we have identified

This function is available directly on our homepage and is available **free of charge**



Check if a UK university or college is a recognised degree-awarding body

[Check an institution >](#)

Hedd holds details of

471	243
recognised UK institutions	bogus institutions find out more



Indicating that this Institution is a UK government recognized University or College that currently gives degree awards



Indicating that this Institution was a UK government recognized University or College that previously gave degree awards



Indicating that this Institution is constituent college of a recognised University or college that currently gives degree awards



Indicating that this provider does NOT award recognized UK degree awards

Find the university or college for your enquiry

Search

[Browse all universities and colleges](#)

Search results: University

Choose the awarding university or college for your enquiry from the list below

1 - 10 out of 472 >

University or college name

- | | |
|--|--|
|  Manchester University (NOT University of Manchester) | THIS PROVIDER DOES NOT AWARD RECOGNISED UK DEGREES |
|  University College, University of Oxford | > |
|  University of Paisley | > |
|  Napier University | > |
|  University of Glamorgan | > |

Investigation and prevention of degree fraud

- Hedd Degree Verification launched in 2011, promoting best practices and importance on correctly verifying degree credentials of candidates
- Commissioned in 2015 to establish a watchdog service to shut down bogus universities and raise awareness into degree fraud practices
- We've identified over 300 bogus institutions and closed down 85!
- Authentication Database which currently holds records of 471 genuine and 243 bogus institutions

Investigation and prevention of degree fraud

- We've collected over 400 fake degree certificates
- Provide toolkits for enquirers, institutions & students
- Free degree fraud advice via our hotline
- Operation of events including Degree Fraud Awareness Week & Best Practice Events

Facts & Statistics

- 83% of employers believe some of their hires will have lied about their degree
- 49% of large businesses and 48% of SMEs have encountered an applicant who has lied about their degree qualifications
- 82% of employers ask to see a degree certificate – only 35% follow up with the University
- 11% of all organisations surveyed suggested that they were either 'not at all confident' or 'fairly confident' that they are protected against degree fraud

Data provided by Institute of Student Employers Pulse Survey 2019 & Credence CVs Uncovered Report 2019 in collaboration with Prospects



Our Degree Fraud Work & Collaborations





Questions?

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