MyCreds™ | MesCertif™
A new way to support learners

March 16, 2021

ARUCC Presenter:
Joanne Duklas, executive lead, ARUCC MyCreds™ National Network; past president, ARUCC

TAICEP March 2021 Conference
Agenda

• Introductions
• Context and Purpose
• MyCreds™ | MesCertif™
• Progress
• Questions and Discussion
ARUCC
Association of Registrars of the Universities and Colleges of Canada

• Incorporated, not-for-profit
• Owns the ARUCC National Network, known as MyCreds™ and MesCertif™, a shared, collaborative, not for profit service.
• Provides leadership in the post-secondary education field and services to its member institutions nationally and internationally.
• Works to advance registrarial practices and learner focused service delivery in Canada.
• Registrars from each provinces have formal representation on the national executive through their regional registrars’ association.
• ARUCC works in partnership with the Pan-Canadian Council on Admissions and Transfer (PCCAT), the Canadian University Council of Chief Information Officers (CUCCIO), and the Canadian Postsecondary Electronic Council User Group (CanPESC) to support the ARUCC MyCreds™ | MesCertif™ National Network.
Just the Facts

• What is MyCreds?
  • 24/7 Learner Credential Wallet + Digital Exchange Highway for Digitized Documents and Credentials
  • Shared service – collaborative process and governance
  • Regional, national, and international connectivity

• What does MyCreds support?
  • Transcripts, parchments, badges, microcredentials, letters, degrees, diplomas, certificates, etc.
Groningen Declaration Network - the Inspiration
Why MyCreds™ | MesCertif™?
Learnings from the Community

Reasons
• Document fraud
• Credential confusion*
• Service challenges (e.g., COVID)
• Labour mobility
• Aging infrastructure
• Inefficient assessment practices**
• Inflexible systems

Benefits
• Quality Assurance
• Credential and Document clarity
• Time savings, control, and 24/7 access for learners – domestic and international
• Greater portability digitized credentials for learners – contactless support
• Improved access to PSIs and jobs
• Shared, improved infrastructure
• Scalable efficiencies
• Agile implementation, technology, and data transformation capacities

* Receivers (employers, govt, other PSIs, etc.) are not always understanding the difference between the different types of credentials from the PSIs. Micro-credentials will grow, leading to greater confusion.

** Relying on paper-based documents and mail is resulting in delays in processing and impeding automation.
Learner Permission-Based

By December 2020: 25,000 credential wallets assigned.

University of Lethbridge
72% of the learners accessed their parchments within 10 days of being assigned their credential wallet.
Operating Principles

• Remaining evidence informed and member led
• Remaining Learner focused
• Respecting diversity and branding
• Being future forward
• Becoming self-sustaining over time
• Focusing on quality
  • Trusted, secure, and privacy compliant
  • Fraud resilient

Enabling the provinces and territories to meet broader domestic, national, international, educational, credentialing/micro-credentialing, and labour mobility goals.
Progress - National

Post-Secondary Institutional Leadership

- Various government entities
- Councils on articulation/admission and transfer, some of which are government led or funded

Government Outreach

- Registrar’s Associations in each region
- University/College CIOs
- Application centres and other hubs

Allied Endorsements/Participants/Consultations

- Students
  - Advisors
  - Functional Testers
  - Marketing Support

Student Engagement

Launched: By February 2021
- Bow Valley College, University of Lethbridge, York University, Ryerson University, Seneca College
- Pilot institutions from several regions are in various stages of early discovery or onboarding.

ULeth – 72% of the learners accessed their parchments within a week of being assigned their own credential wallet.

Partners: Pan-Canadian Council on Admissions and Transfer (PCCAT) | Canadian University Council of Chief Information Officers (CUCIO) | Canadian Postsecondary Electronic Standards Council User Group (CanPESC)
Institutionally-Led Governance

Lead Organization

ARUCC Inc. – ARUCC Exec

National Steering and Coordination

ARUCC National Network Project Steering Oversight Committee (ARUCC, PCCAT, CUCCIO, CanPESC)

Executive Project Lead (J. Duklas)

Implementation

Future implementation Teams - Credential Hub; Regulatory Body; Government Hub

PIA/Security WG (R. Butlin, Director, Enterprise Applications/D. Whittle, CIO)

Security and Functional Testing Working Group (S. Willem, CISO)

Pilots (PSI/HUBs)IWG Working Group

Vendor Partners

Digitary

Split Mango

Pilot/ Stakeholder Project Coordination – Vendor support, Communications Working Group, Student advisors

Network Operations – Project Support Team: Operational support, Legal, Financial, Policy

This document and MyCreds™ | MesCertif™ are the Intellectual Property of the Association of Registrars of the Universities and Colleges of Canada (ARUCC); Sharing requires permission of ARUCC.
Roles

Supporting PSI Autonomy

1. **PSI Role (Issuer)**
   - Legally accountable authority
   - Decision maker within their region
   - Credential certifier
   - Data controller

2. **Student Role**
   - Decision maker for their digitized documents within their credential wallet
   - Who, what, where, when, how - 24/7 -

3. **ARUCC Role**
   - Led by PSIIs
   - Federally incorporated not-for-profit service organization
   - Owns and oversees MyCreds™
   - Oversees the onboarding and all operating, governing and relationship needs
   - Manages MyCreds™ liaison and exchanges and relationships with Canadian and international entities

4. **MyCreds™ Role**
   - *Students supported*: New (admissions), transfer, current, graduate, domestic, international
   - *What*: Transcript, document, badges, microcredentials and credential management
   - *How*: Learner credential wallet, trusted peer-to-peer credential exchange highway

5. **MyCreds™ Service Provider Role (Digitary Canada Inc.)**
   - Technical support
   - Incident response management
   - Owner of Digitary Core, underlying engine for MyCreds™

© ARUCC 2020