



March 11th, 2021

IELTS Results Service: Verification and Score Delivery Options

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Education**

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Agenda



Introduction to IELTS



Test Taker Journey



Overview of Results Service & Score Delivery



How to Register for Results Service



Q&A

IELTS 101



Test of **international** English



4 skills – Listening, Reading, Writing, and Speaking



Paper-based and Computer-delivered with **live face-to-face Speaking**



2 tests - Academic & General Training



9-band scale ranging from 1 to 9



A **variety** of question types (not just multiple choice)



Consistently trained and standardized **examiners** and marking staff



Jointly owned by **3 global Partners**

3 Global Partners

British Council

UK's international organization for cultural relations and educational opportunity



IDP: IELTS Australia

Australia's international education organization set up by public universities in 1969



Cambridge Assessment English

World's leading producer of exams for learners of English

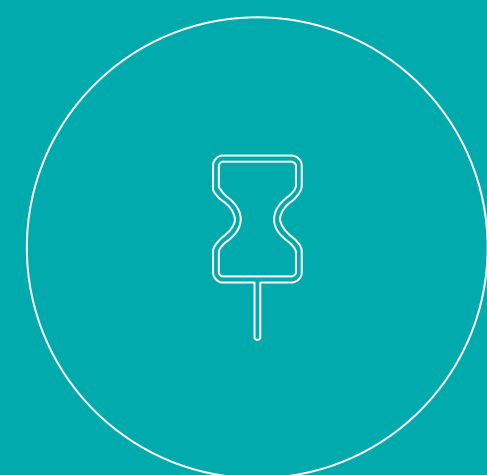


IELTS USA

- Manages **IELTS test administration** throughout the US
- **Supports** US recognizing organizations
- Offers **complimentary professional development** services for US college/university admissions, faculty, and ESL professionals
- Promotes IELTS-focused **research** within the US



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Test Taker Journey

Ease of Registration

- Check ielts.org for location and registration details
- Choose between **paper-based** or **computer-delivered** IELTS
- Online registration and payments made **directly to the test center** of their choice
- Option to select up to **5 institutions** for complimentary score delivery at time of registration

The screenshot shows the IELTS website interface. At the top, the IELTS logo is on the left, and navigation links for 'IELTS news', 'Contact us', and a search bar are on the right. A dark navigation bar contains links for 'What is IELTS?', 'About the test', 'Book a test', 'IELTS for organizations', and 'Teaching and research'. Below this, a breadcrumb trail reads 'Home → Book a test → Find a test center → Book Now'. The main heading is 'Book Now', followed by a three-step process: 'Search for test locations', 'Choose a location', and 'Book your place'. The selected location is 'British Council - Emirates College of Technology, Abu Dhabi, United Arab Emirates'. Contact information includes the registration address, phone number (600 500606), email (admission@ect.ac.ae), and website (https://ect.ac.ae/continuing-education-center/ielts/). The test fee for paper-based is AED 1092. Two buttons are highlighted with a red circle: 'Register for a paper-based test' and 'Register for a computer-delivered test'.

Post-Test Date

- One copy of Test Report Form mailed to test taker
- Test Taker has second opportunity to request to send scores to up to **5 institutions or more** if they did not do so when registering for test



For detailed instructions on submitting IELTS scores to your institution, students should refer to your university or specific program's website!

**IELTS does
not use
institution
codes for
score
delivery**

IELTS Academic

Official IELTS Academic scores may be used to fulfill the English Language Test requirement.

- We will only accept official scores submitted electronically by the IELTS test center via the E-Delivery service.
- When you take this test, please specify Yale University Graduate School of Arts and Sciences (also known as the Office of Graduate Admissions) as a score recipient. Our address, to identify us in the IELTS system, is Warner House, 1 Hillhouse Avenue, room 302, New Haven, CT 06511. Please do not send paper score reports to this address.
- We do not accept paper Test Report Forms nor do we verify Test Report Forms (TRF's).
- We accept only IELTS Academic test scores. The IELTS General Training module is not accepted.

For more information and to register for the test, please visit www.ielts.org

IELTS™



Results Service

Verification and Score Delivery Options for Universities

Delivery Option	Timeline to Receive Scores	Verification Method	Ideal for...
Paper Score Delivery	Mailed to university from global test centers after test results are released	Recommend setting up a Results Service Verification account to check individual Test Report Form numbers in the IELTS database	Ideal for schools/ programs that receive a smaller number of IELTS scores each month OR prefer to receive paper copies of IELTS scores from Test Centers.
Results Service E-Delivery	Received within 24-48 hours after test results are released	All scores received in an E-Delivery account are secure and official . E-Delivery includes the Verification Service to check individual Test Report Form numbers in the IELTS database.	Ideal for schools/ programs that receive a large number of IELTS scores each month OR prefer to receive scores through e-delivery instead of paper test scores.



**IELTS Results
Service
Verification**

Results Service Verification



Benefits


- Continue to receive a **hard copy** via mail
- Access to **review any score** in the IELTS database
- Ability to **quickly verify** IELTS scores, even if scores have not arrived via mail
- Can **add multiple users** to your account to help you verify IELTS scores

Score Details and Photo

IELTS™ Welcome, Donna Cameron ▶ LOGOUT

VERIFICATION HELP

JOANNA



TRF Number

Date of Birth **2 May 1982**

Gender **F**

Email

Test Results

Module	8.0	
General Training	Overall	
Candidate Number	8.5	8.0
000595	Listening	Reading
Centre	7.5	7.5
GBS03	Writing	Speaking
Test Date	8 Jul 2017	



**IELTS Results
Service E-
Delivery**

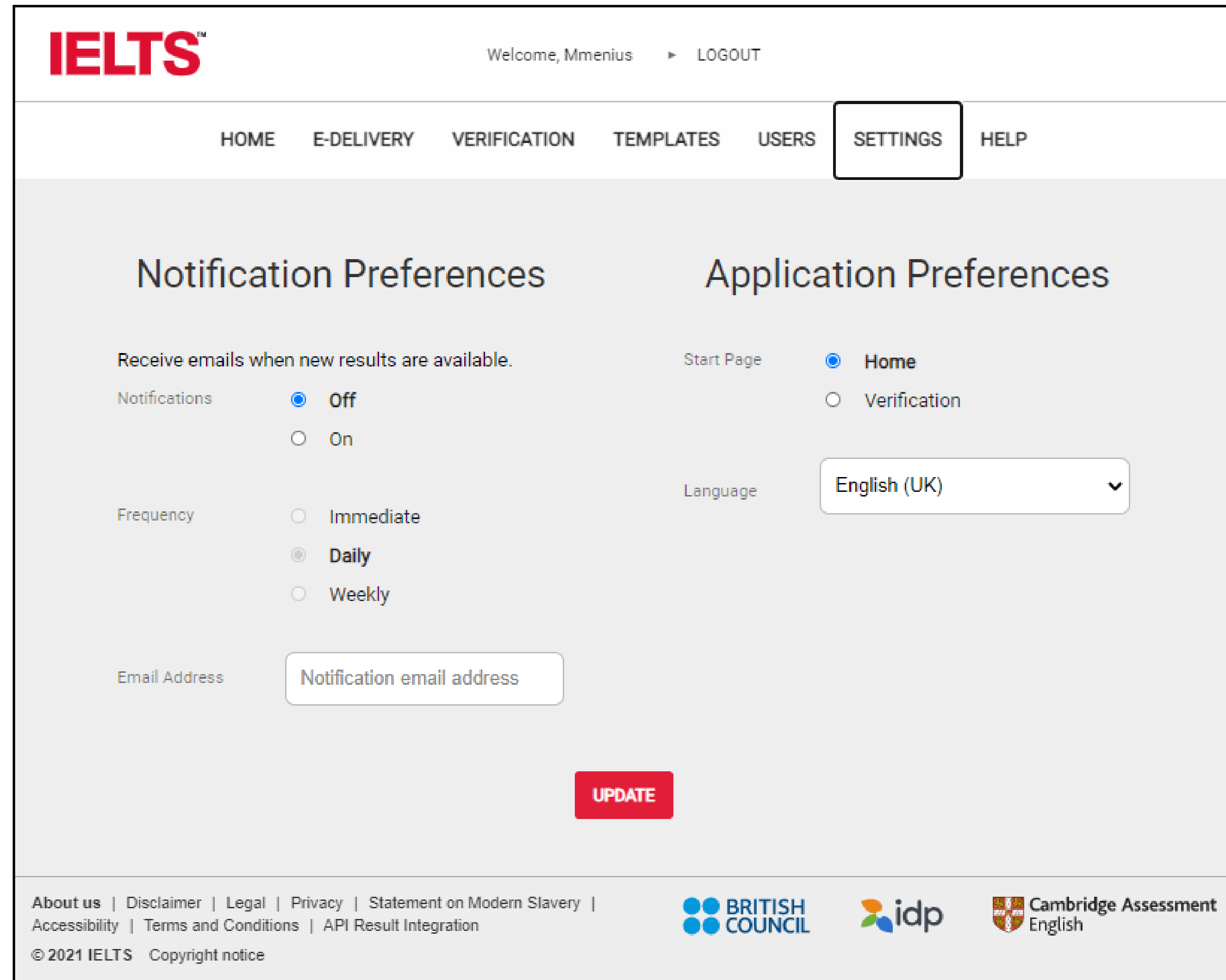
Results Service E-Delivery



Benefits

- Opt-out of **mailed** Test Report Forms
- Scores are **securely** transferred
- Option for **API Integration** with CRM
- Access to the **Verification** option
- Save time
 - Computer-delivered released after **5-7 days**
 - Paper-based released after **13 days**
 - Available **24-48 hours** after electronic transmission

Set Up Email Notifications of New Scores



The screenshot shows the IELTS user interface. At the top left is the IELTS logo. To its right, it says "Welcome, Mmenius" and "LOGOUT". Below this is a navigation menu with links for HOME, E-DELIVERY, VERIFICATION, TEMPLATES, USERS, SETTINGS (which is highlighted with a black box), and HELP. The main content area is divided into two columns: "Notification Preferences" and "Application Preferences".

Notification Preferences

Receive emails when new results are available.

Notifications Off On

Frequency Immediate Daily Weekly

Email Address

Application Preferences

Start Page Home Verification

Language

UPDATE





At the bottom of the page, there is a footer with links: About us | Disclaimer | Legal | Privacy | Statement on Modern Slavery | Accessibility | Terms and Conditions | API Result Integration. It also includes the logos for BRITISH COUNCIL, idp, and Cambridge Assessment English, along with the text "© 2021 IELTS Copyright notice".


You have mail!

New IELTS test results available Inbox x

no-reply@results-service.ielts.org Jan 2, 2019, 11:10 AM

to me ▾

  Add to Salesforce  Tracking  Follow-up

 IELTS logo

New IELTS test results available

Our records show new IELTS test results have been submitted to your institution's IELTS Results Service E-Delivery account, and are available to download.

Log in to download your new results.

[LOG IN](#)

You can create E-Delivery download templates with the data and format you need in the **TEMPLATES** section.

If you would like to learn more about how this service can help you, please visit: ielts.org/resultsservice

To change your email notifications go to [SETTINGS](#)

Add Additional Users and Administrators

The screenshot shows the IELTS user management interface. At the top left is the IELTS logo. To its right, it says 'Welcome, Mmenius' followed by a right-pointing arrow and 'LOGOUT'. Below this is a navigation menu with links for HOME, E-DELIVERY, VERIFICATION, TEMPLATES, USERS (highlighted with a red box), SETTINGS, and HELP. The main content area is titled 'Users' and contains a search bar with the placeholder text 'Enter search terms to filter the list below'. Below the search bar is a table with the following columns: Admin, First Name, Last Name, and Email Address. The table lists several users, with the last one partially obscured by a white box. At the bottom center of the page is a red button labeled 'CREATE'.

Admin	First Name	Last Name	Email Address
Yes			
Yes	Donna	Cameron	dcameron@ieltsusa.org
Yes	Kate	McKeen	kmckeen@ieltsusa.org
Yes	Marianne	Menius	mmenius@ieltsusa.org
No	Amy	Carter	acarter@ieltsusa.org
No	St		

Create Templates: Include Relevant Data Fields

The screenshot shows the 'Create E-Delivery Template' form in the IELTS system. The form is a modal window with a close button (X) in the top right corner. It contains the following fields and options:

- Default Template
- Template Name: *
- Default Format: * v
- Date Format: * v
- Selected Template Fields: (This section is currently empty)
- Other Template Fields (click on the items below to add to the list):
 - Candidate Id, Candidate Number, First Name, Family Name
 - Date Of Birth, Gender, Telephone, Postal Address
 - Address Line 1, Address Line 2, Address Line 3
 - Address Line 4, Town, Postcode, Country, Country Code
 - Region, Candidate Email, Listening Score, Reading Score
 - Writing Score, Speaking Score, Overall Band Score, Module
 - Test Date, Centre Number, TRF Number, Photo
 - Download Date

At the bottom right of the form are two buttons: 'CANCEL' and 'CREATE'.

Download Scores into XML, JSON, or CSV

	A	B	C	D	E	F	G	H	I	J	
1	testDate	module	familyName	firstName	listeningScore	readingScore	writingScore	speakingScore	overallBandScore	TRFNUMBER	
2	6/2/2018	Academic	TEST1A	TEST1B	5.5	5.5	6	7.5	6	18US32342DIEG054A	
3	6/2/2018	Academic	TEST2A	TEST2B	7.5	8.5	6.5	7.5	7.5	18US32342MILW055A	
4	9/30/2017	General Train	TEST3A	TEST3B	7	8.5	7.5	6	7.5	17US000791DREW292G	
5	9/30/2017	Academic	TEST4A	TEST4B	5	4.5	4.5	6	5	17UX000002HASS049G	
6											
7											
8											
9											
10											

Easy Access to Download History

IELTS™ Welcome, Mmenius ▶ LOGOUT

HOME **E-DELIVERY** VERIFICATION TEMPLATES USERS SETTINGS HELP

Download history

1 - 15 of 41 downloads

Results	Download date	User	
3	11 Feb 2021, 15:25	Donna Cameron	Download
1	21 Dec 2020, 11:19	Stephen Carey	Download
1	17 Dec 2020, 11:54	Donna Cameron	Download
5	17 Nov 2020, 13:37	Marianne Menius	Download
1	20 Jul 2020, 10:00	Bolu Oluwadiya	Download
1	12 Jun 2020, 12:06	Ryan Astor	Download
1	15 May 2020, 14:07	Bolu Oluwadiya	Download
2	3 Apr 2020, 15:17	Bolu Oluwadiya	Download
3	21 Feb 2020, 12:08	Bolu Oluwadiya	Download
1	11 Feb 2020, 13:48	Ryan Astor	Download
3	7 Feb 2020, 18:33	Donna Cameron	Download
7	21 Jan 2020, 6:14	Ryan Astor	Download
2 updated	18 Dec 2019, 10:07	Ryan Astor	Download
2 updated	8 Nov 2019, 11:46	Donna Cameron	Download
1	31 Oct 2019, 13:05	rastor	Download

1 2 3 > Last

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Registering for a
Results Service
Account

Register for Either Results Service Verification or E-Delivery

- Complete Online Form
- Account created and prompted to set up password
- Log-in to accept Terms & Conditions to activate your account

IELTS™
IELTS Results Service Registration Form

Name of Institution / University*

Please do not use abbreviations or acronyms

Name of the School / College within the University

For example, School of Journalism or College of Engineering

Name of Department*

For example, Undergraduate Admissions

We would like to apply to use TRF Verification only using the IELTS Results Service *

We would like to apply to use E-Delivery of Candidate Results and TRF Verification using the IELTS Results Service **

* The free, secure IELTS Results Service allows Recognizing Organizations to quickly verify that an applicant is presenting a genuine Test Report Form by checking that the hard copy results you receive match the results held on the IELTS database.

** The IELTS Results Service allows Recognizing Organizations to verify Test Report Forms and subscribe to our Electronic Score Download (E-Delivery) Service.

The **E-Delivery** Service allows Recognizing Organizations to bulk download IELTS results for all registered test takers who have indicated that they wish to make their score available to your Recognizing Organization.

If you choose to subscribe to the E-Delivery service you will no longer receive hard copies of IELTS paper Test Report Forms by postal mail when test takers specify you as a Recognizing Organization on their application.



You're Successfully Registered!

- You are now ready to use the new IELTS Results Service account (ielts.org/resultsservice)
- Bookmark the URL and share it with all users and the secondary Administrator
- Share the name of your IELTS E-Delivery account on **ALL** appropriate admissions webpages
- IELTS does **not** use institution codes for score sending; IELTS uses account names instead

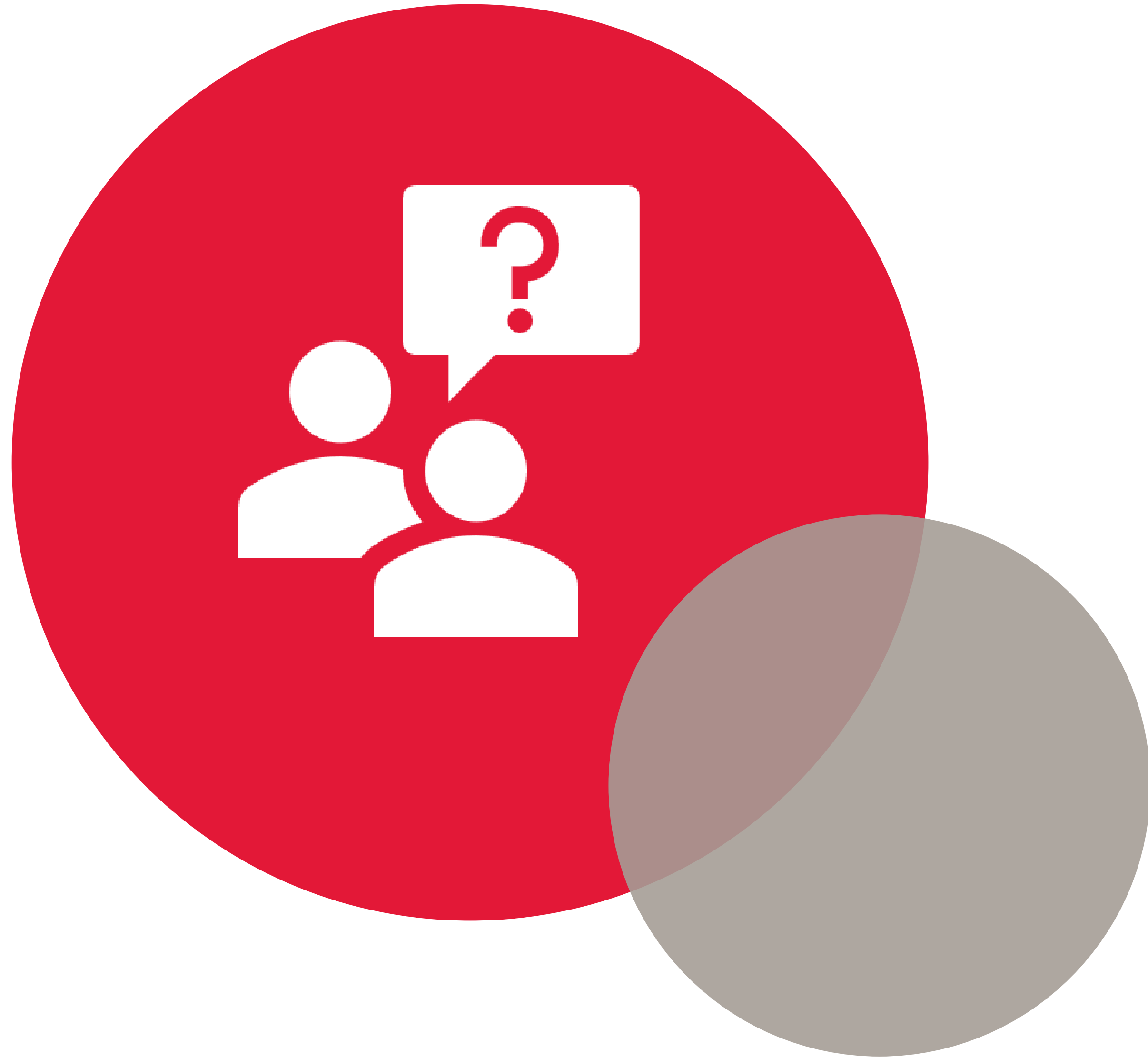
IELTS™

Building Foundations for International Student Success

Hosted by IELTS USA

Coming July 2021!





General Email
Stakeholder@ieltsusa.org

Thank you!

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