TOEFL Scores in the Digital Space

TAICEP - Digital Docs Provider Fair 3.11.21

Romi Viana

Associate Director of TOEFL Global Client Relations at ETS, focuses on supporting and partnering with institutions, higher education professionals, and government agencies that accept *TOEFL*® tests in the states of Alaska, Arizona, California, Hawaii, Nevada, and U.S. territories.

In this role, she works to promote equity and access to higher education.

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In this role, she works to promote equity and access to higher education.

Agenda

- TOEFL Portfolio of Assessments
- Electronic Score Reporting Options
- Online Desktop Score Reporting Option
- Could you have TOEFL iBT Home Edition Scores in Your Score Feed?
- Your Resources

TOEFL® Portfolio of Assessments

- ***TOEFL iBT*® (TC/HE)** - used for high stakes admissions, immigration, scholarships
  - Report includes both single test day scores and *MyBest*™ Scores
    - 4 Section scores, 0-30 scale each section
    - Total Score 0-120
- ***TOEFL*® Paper-delivered Test** – used for high stakes admissions
  - Report includes 3 Section scores
  - Will be retired after April 19, 2021and scores expire April 20, 2023
- ***TOEFL*® *Essentials*™** – debuts in August 2021
  - Intended for use in high stakes admissions, immigration, scholarships
  - Report will include single test day scores and *MyBest*™ Scores
    - 4 Section scores, 1-12 score band
    - Total Score average of 4 section scores, 1-12 score band
    - Foundational Skills (2), percentile rank
    - Personal Video Statement (unscored)

ETS TOEFL®

Electronic Score Reporting Options

Automated Server-to-Server

Scorelink® Service

Data Points to Extract

Automated Server-to-Server Feed

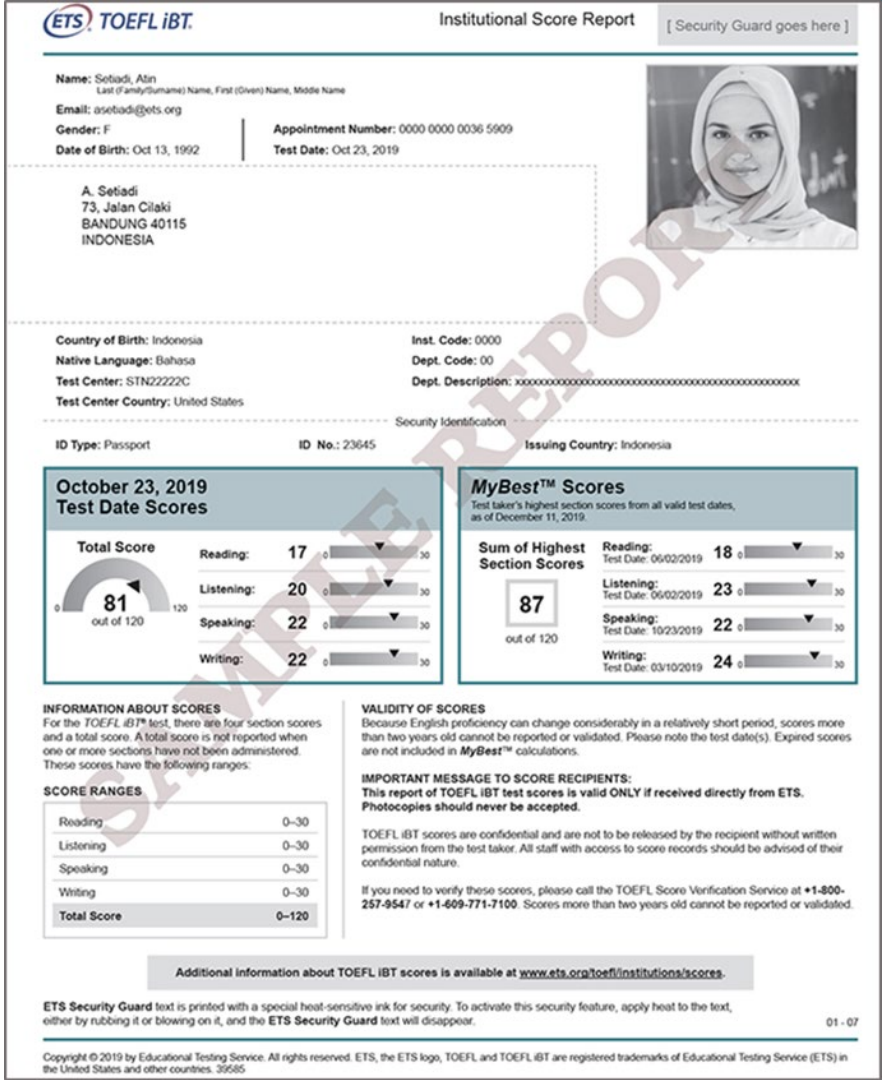
- Automated Server-to-Server – score feeds download from ETS server to client server
- Request *TOEFL* score feed access at institutionportal@ets.org and include:
  - Institution Name and Code Number
  - Technical Contact Name, Title, Phone, Email
  - Primary Score User Contact Name, Title, Phone, Email
  - Name and contact information of the Graduate Dean, Director of Undergraduate Admissions or other primary contact within the institution or agency who can validate your organization's request to establish this automated process

Scorelink® Service

- Online score reporting service utilizing PGP encryption software
- Supporting existing users
- Email notification from ETS when new scores are ready twice a week
- Ceased accepting new users for the service in 2017

TOEFL IBT® Data Points

- All of these data points are included in all score reporting format and can be uploaded to your systems.
- This is a sample of the printed paper TOEFL IBT score report for Institutions.



ETS TOEFL iBT

Institutional Score Report

[Security Guard goes here]

Name: Setiadi, Atin
Last (Family/Surname) Name, First (Given) Name, Middle Name

Email: asetiadi@ets.org

Gender: F

Date of Birth: Oct 13, 1992

Appointment Number: 0000 0000 0036 5909

Test Date: Oct 23, 2019

A. Setiadi
73, Jalan Cilaki
BANDUNG 40115
INDONESIA

Country of Birth: Indonesia

Native Language: Bahasa

Test Center: STN22222C

Test Center Country: United States

Inst. Code: 0000

Dept. Code: 00

Dept. Description: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Security Identification

ID Type: Passport

ID No.: 23645

Issuing Country: Indonesia

October 23, 2019 Test Date Scores

Total Score: 81 out of 120

Reading:	17
Listening:	20
Speaking:	22
Writing:	22

***MyBest*™ Scores**

Test taker's highest section scores from all valid test dates, as of December 11, 2019.

Sum of Highest Section Scores: 87 out of 120

Reading: Test Date: 06/02/2019	18
Listening: Test Date: 06/02/2019	23
Speaking: Test Date: 10/23/2019	22
Writing: Test Date: 03/10/2019	24

INFORMATION ABOUT SCORES

For the *TOEFL iBT*® test, there are four section scores and a total score. A total score is not reported when one or more sections have not been administered. These scores have the following ranges:

SCORE RANGES

Reading	0–30
Listening	0–30
Speaking	0–30
Writing	0–30
Total Score	**0–120**

VALIDITY OF SCORES

Because English proficiency can change considerably in a relatively short period, scores more than two years old cannot be reported or validated. Please note the test date(s). Expired scores are not included in ***MyBest***™ calculations.

IMPORTANT MESSAGE TO SCORE RECIPIENTS:
This report of TOEFL iBT test scores is valid ONLY if received directly from ETS. Photocopies should never be accepted.

TOEFL iBT scores are confidential and are not to be released by the recipient without written permission from the test taker. All staff with access to score records should be advised of their confidential nature.

If you need to verify these scores, please call the TOEFL Score Verification Service at **+1-800-257-9547** or **+1-609-771-7100**. Scores more than two years old cannot be reported or validated.

Additional information about TOEFL iBT scores is available at www.ets.org/toefl/institutions/scores.

ETS Security Guard text is printed with a special heat-sensitive ink for security. To activate this security feature, apply heat to the text, either by rubbing it or blowing on it, and the **ETS Security Guard** text will disappear.

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SAMPLE REPORT

MyBest™ Scores (aka superscores)

Showing the test taker's best performance

- Combination of the highest section scores from all valid test dates.
- Score reports show both *MyBest*™ scores and the scores from a single test date.
- Automatically included in all score reports starting August 1, 2019.

ETS TOEFL®

Online Desktop Score Reporting Option

ETS® Data Manager

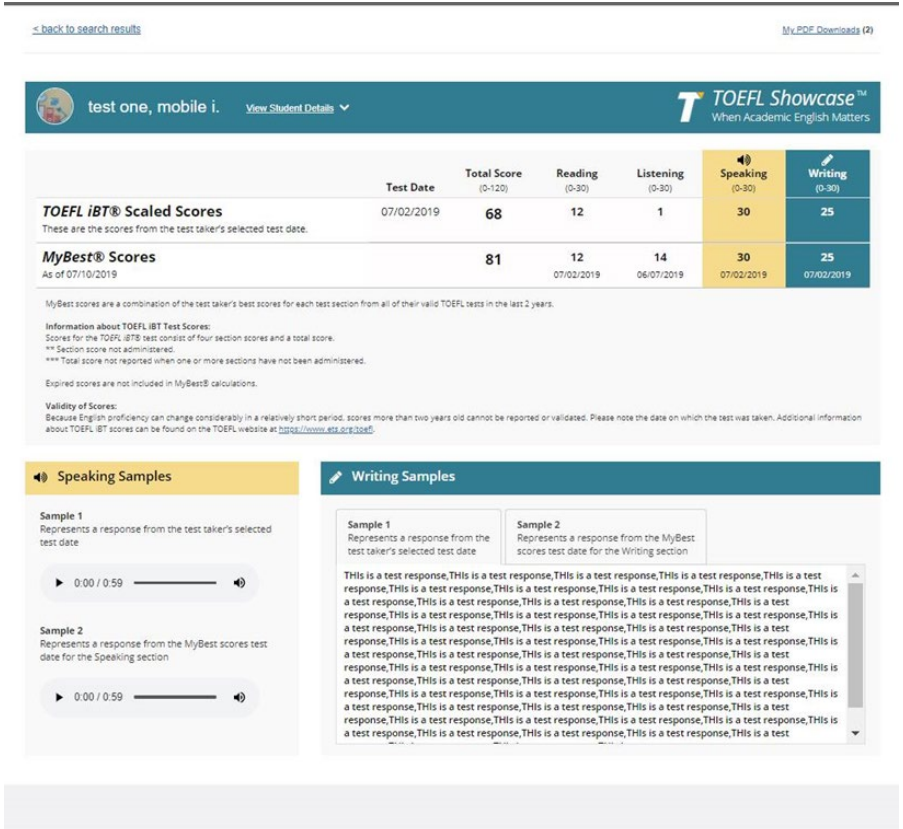
Access Score Reports on Your Computer

- *ETS*® Data Manager (EDM) – Free, secure online Institutional Portal is the most convenient way to access these features:
  - Scores for *TOEFL iBT*®, *TOEFL*® Paper-delivered Test now and *TOEFL*® *Essentials* in August 2021
  - *MyBest*™ scores for *TOEFL iBT* and *TOEFL Essentials*
  - Color photos of test takers taken on test day
  - *TOEFL*® Showcase to listen to Speaking Samples and read Writing Samples captured on test day
  - *TOEFL Essentials* Personal Video Statement
- New files are made available twice per week

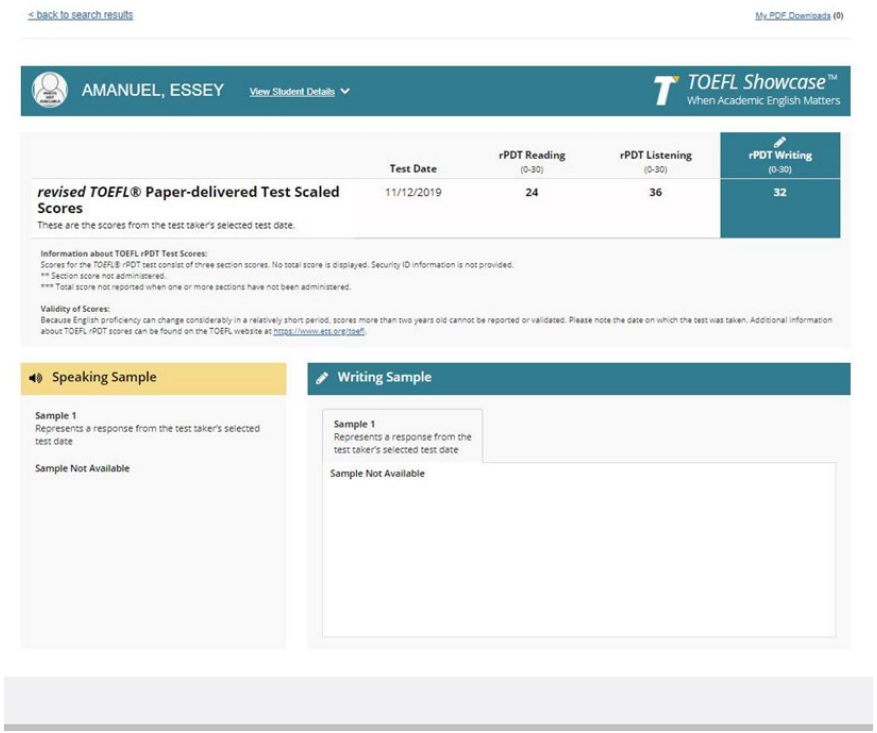
EDM Features

- EDM lets you see the score reports that were sent to you by ETS-TOEFL.
- No limit on the number of institutional users or role holders.
- Two roles for accounts:
  - Secondary Users can access score data, *TOEFL*® Showcase and run Custom Reports.
  - Lead Administrators can approve access requests or deactivate dormant accounts for Secondary Users and perform all the tasks of a Secondary User if desired.

TOEFL® Showcase - TOEFL iBT®


< back to search results
My PDF Downloads (2)
test one, mobile i.
View Student Details
TOEFL Showcase™
When Academic English Matters
Test Date
Total Score (0-120)
Reading (0-30)
Listening (0-30)
Speaking (0-30)
Writing (0-30)
TOEFL iBT® Scaled Scores
These are the scores from the test taker's selected test date.
07/02/2019
68
12
1
30
25
MyBest® Scores
As of 07/10/2019
81
12
07/02/2019
14
06/07/2019
30
07/02/2019
25
07/02/2019
MyBest scores are a combination of the test taker's best scores for each test section from all of their valid TOEFL tests in the last 2 years.
Information about TOEFL iBT Test Scores:
Scores for the TOEFL iBT® test consist of four section scores and a total score.
** Section score not administered.
*** Total score not reported when one or more sections have not been administered.
Expired scores are not included in MyBest® calculations.
Validity of Scores:
Because English proficiency can change considerably in a relatively short period, scores more than two years old cannot be reported or validated. Please note the date on which the test was taken. Additional information about TOEFL iBT scores can be found on the TOEFL website at https://www.ets.org/toefl.
Speaking Samples
Sample 1
Represents a response from the test taker's selected test date
0:00 / 0:59
Sample 2
Represents a response from the MyBest scores test date for the Speaking section
0:00 / 0:59
Writing Samples
Sample 1
Represents a response from the test taker's selected test date
Sample 2
Represents a response from the MyBest scores test date for the Writing section
THIs is a test response,THIs is a test response,THIs is a test response,

TOEFL® Showcase - TOEFL® Paper-delivered Test



- The three skills *TOEFL* Paper-delivered offers a Writing Sample.
- However, it does not include a Speaking section so, there is no Speaking Sample captured.

EDM Data Reporting Functionality

- *TOEFL*® Custom Reports allow users to build their own free summary data reports for different test-taker groups.
- Data reports can include total TOEFL population data and/or institution data.
  - The summary data reports will not provide information about individual test takers.
- Data reports can be saved so the user can run them again with updated data.
- Data reports can be downloaded to Excel or PDF files.

TOEFL® Custom Report Criteria

- Tests: *TOEFL IBT*® Test
- Scores:
  - Individual measures of the TOEFL Test
- Institution/Group:
  - Total test population
  - Institution
  - School (within Institution)
- Test Date Range:
  - Users can enter a beginning and ending month/year

TOEFL® Custom Report Criteria

- Variables:
  - Gender
  - Native Language
  - Country of Birth
  - Test Center Country
  - Country hoping to study, work or settle in
  - Intended date of enrollment
  - Desired field of study
  - Main reason for taking the TOEFL test
  - Time spent studying English in a middle/high school or a college/university
  - Next level of study
  - Time spent studying English in a secondary or postsecondary school
  - Age Range
- Statistics: Mean, standard deviation, percentile

Sample 1-Year TOEFL® Custom Report: TOEFL IBT® Test Mean Scores by Gender

Search criteria: *TOEFL iBT Test, iBT Reading, iBT Listening, iBT Speaking, iBT Writing, iBT TOTAL SCORE, January, 2021, February, 2021, Gender, Mean*

Report: Project2 Edit

Score Type	Administration Date	Institution	Gender	N	Mean Score
iBT Reading	JAN-2021 to FEB-2021	Total Test Population	Male		22.4
			Female		21.7
			No Response		24.5
		ETS ELL TOEFL	Male	0	*
			Female	0	*
			No Response	0	*
iBT Listening	JAN-2021 to FEB-2021	Total Test Population	Male		22.4
			Female		22.5
			No Response		25.0
		ETS ELL TOEFL	Male	0	*
			Female	0	*
			No Response	0	*
iBT Speaking	JAN-2021 to FEB-2021	Total Test Population	Male		20.7
			Female		21.7
			No Response		21.9
		ETS ELL TOEFL	Male	0	*
			Female	0	*
			No Response	0	*
iBT Writing	JAN-2021 to FEB-2021	Total Test Population	Male		21.4
			Female		21.7
			No Response		22.5
		ETS ELL TOEFL	Male	0	*
			Female	0	*
			No Response	0	*
iBT TOTAL SCORE	JAN-2021 to FEB-2021	Total Test Population	Male		86.9
			Female		87.6
			No Response		93.8

ETS TOEFL®

Could you have TOEFL iBT® Home Edition Scores in Your Score Feed?

Receiving TOEFL iBT® Home Edition Scores

- Scores reported since March 2020.
- Scores are available in 6-10 days electronically online via the *ETS*® Data Manager and automated server-to-server data feeds.
- **Score users are encouraged to sign up for *ETS*® Data Manager at www.ets.org/institution-portal/data-manager.** Electronic scores reported to you during the past 2 years will become available the same day.
- Scores offer all of the same features that have been implemented for the *TOEFL iBT* test over the last year, including *MyBest* scores. Home Edition scores will be included in *MyBest* scores calculations.
- Test taker responses to one of the questions in the Speaking section of the test available online.
- There are no changes to the method of scoring or the score scale.

How to Identify TOEFL iBT® Home Edition Scores in Your Data

- *TOEFL iBT*® Home Edition score reports have a test center code of **STNRP**, where "**RP**" in the code indicates this was a remote proctored test, followed by the test taker's three-digit **International Organization for Standardization (ISO)** country code.
- For example, **STNRPDEU** indicates the test was taken at home in Germany.

Are TOEFL iBT® Home Edition Scores in Your System Already?

You can track the data in two fields:

- **EDM Excel** and **Scorelink** export files include the **test center ID** of **STNRP** followed by the ISO country code
- **EDM PDFs** include the test center ID of STNRP followed by the ISO country code. The **test center name** will indicate "**Home Edition**"
- **Paper score reports** also include the test center ID of STNRP followed by the ISO country code. The test center name will indicate "**Home** Edition"

Your Resources

- Become a TOEFL Score User
- Update Your Institution Information
- Request access to ETS Data Manager

- General Questions:
codecontrol@ets.org

To Cancel Paper Score Reports

- Due to many campus closures, institutions are considering stopping all paper score report shipments in favor of receiving free TOEFL electronic score reporting
- Email us at codecontrol@ets.org to stop receiving paper score reports

Or, you can use the *TOEFL*® Search Service.

With *TOEFL*® Search Service you can:

- ✓ Access a database of one million prospects from 180 countries
- ✓ Search by country, *TOEFL*® score bands, field of study and more
- ✓ Find students with the right English-skill levels for your program

Start searching at ets.org/toefl/search.

TOEFL iBT® Test

Institution-Facing Resources
www.ets.org/toefl/cv-update
TOEFLnews@ets.org
+1-609-683-2008

Test Taker Resources
www.ets.org/s/cv/important-update/
www.ets.org/toefl/special-home-edition

Thank You