Romi Viana

Associate Director of TOEFL Global Client Relations at ETS, focuses on supporting and partnering with institutions, higher education professionals, and government agencies that accept TOEFL® tests in the states of Alaska, Arizona, California, Hawaii, Nevada, and U.S. territories.

In this role, she works to promote equity and access to higher education.
Becky Herman

Associate Director of TOEFL Global Client Relations at ETS, focuses on supporting and partnering with institutions, higher education professionals, and government agencies that accept TOEFL® tests in the states of Texas, Louisiana, Arkansas, Missouri, Oklahoma, Kansas, Nebraska, Colorado, Utah and New Mexico.

In this role, she works to promote equity and access to higher education.
Agenda

• TOEFL Portfolio of Assessments
• Electronic Score Reporting Options
• Online Desktop Score Reporting Option
• Could you have TOEFL iBT Home Edition Scores in Your Score Feed?
• Your Resources
TOEFL® Portfolio of Assessments

- **TOEFL iBT® (TC/HE)** - used for high stakes admissions, immigration, scholarships
  - Report includes both single test day scores and MyBest™ Scores
    - 4 Section scores, 0-30 scale each section
    - Total Score 0-120
- **TOEFL® Paper-delivered Test** – used for high stakes admissions
  - Report includes 3 Section scores
  - Will be retired after April 19, 2021 and scores expire April 20, 2023
- **TOEFL® Essentials™** – debuts in August 2021
  - Intended for use in high stakes admissions, immigration, scholarships
  - Report will include single test day scores and MyBest™ Scores
    - 4 Section scores, 1-12 score band
    - Total Score average of 4 section scores, 1-12 score band
    - Foundational Skills (2), percentile rank
    - Personal Video Statement (unscored)
Electronic Score Reporting Options

Automated Server-to-Server
Scorelink® Service
Data Points to Extract
Automated Server-to-Server Feed

- **Automated Server-to-Server** – score feeds download from ETS server to client server.
- Request **TOEFL** score feed access at institutionportal@ets.org and include:
  - Institution Name and Code Number
  - Technical Contact Name, Title, Phone, Email
  - Primary Score User Contact Name, Title, Phone, Email
  - Name and contact information of the Graduate Dean, Director of Undergraduate Admissions or other primary contact within the institution or agency who can validate your organization's request to establish this automated process.
Scorelink® Service

- Online score reporting service utilizing PGP encryption software
- Supporting existing users
- Email notification from ETS when new scores are ready twice a week
- Ceased accepting new users for the service in 2017
TOEFL IBT® Data Points

• All of these data points are included in all score reporting format and can be uploaded to your systems.
• This is a sample of the printed paper TOEFL IBT score report for Institutions.
**MyBest™ Scores (aka superscores)**

Showing the test taker’s best performance

- Combination of the highest section scores from all valid test dates.
- Score reports show both MyBest™ scores and the scores from a single test date.
- Automatically included in all score reports starting August 1, 2019.
Online Desktop Score Reporting Option

ETS® Data Manager
Access Score Reports on Your Computer

- **ETS® Data Manager** (EDM) – Free, secure online Institutional Portal is the most convenient way to access these features:
  - Scores for *TOEFL iBT®, TOEFL® Paper-delivered Test* now and *TOEFL® Essentials* in August 2021
  - *MyBest™* scores for *TOEFL iBT* and *TOEFL Essentials*
  - Color photos of test takers taken on test day
  - *TOEFL® Showcase* to listen to Speaking Samples and read Writing Samples captured on test day
  - *TOEFL Essentials* Personal Video Statement
- New files are made available twice per week
EDM Features

• EDM lets you see the score reports that were sent to you by ETS-TOEFL.
• No limit on the number of institutional users or role holders.
• Two roles for accounts:
  • Secondary Users can access score data, TOEFL® Showcase and run Custom Reports.
  • Lead Administrators can approve access requests or deactivate dormant accounts for Secondary Users and perform all the tasks of a Secondary User if desired.
The new TOEFL Showcase is only visible in both the ETS Data Manager and Slate.

TOEFL Showcase gives you access to the Speaking and Writing Samples at the bottom of the screen.
• The three skills TOEFL Paper-delivered offers a Writing Sample.

• However, it does not include a Speaking section so, there is no Speaking Sample captured.
EDM Data Reporting Functionality

• *TOEFL®* Custom Reports allow users to build their own free summary data reports for different test-taker groups.

• Data reports can include total TOEFL population data and/or institution data.
  • The summary data reports will not provide information about individual test takers.

• Data reports can be saved so the user can run them again with updated data.

• Data reports can be downloaded to Excel or PDF files.
TOEFL® Custom Report Criteria

- Tests: TOEFL IBT® Test
- Scores:
  - Individual measures of the TOEFL Test
- Institution/Group:
  - Total test population
  - Institution
  - School (within Institution)
- Test Date Range:
  - Users can enter a beginning and ending month/year
TOEFL® Custom Report Criteria

• Variables:
  • Gender
  • Native Language
  • Country of Birth
  • Test Center Country
  • Country hoping to study, work or settle in
  • Intended date of enrollment
  • Desired field of study
  • Main reason for taking the TOEFL test
  • Time spent studying English in a middle/high school or a college/university
  • Next level of study
  • Time spent studying English in a secondary or postsecondary school
  • Age Range

• Statistics: Mean, standard deviation, percentile
Sample 1-Year TOEFL® Custom Report: TOEFL IBT® Test Mean Scores by Gender

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Could you have TOEFL iBT® Home Edition Scores in Your Score Feed?
Receiving TOEFL iBT® Home Edition Scores

- Scores reported since March 2020.
- Scores are available in 6-10 days electronically online via the ETS® Data Manager and automated server-to-server data feeds.
- **Score users are encouraged to sign up for ETS® Data Manager at www.ets.org/institution-portal/data-manager.** Electronic scores reported to you during the past 2 years will become available the same day.
- Scores offer all of the same features that have been implemented for the TOEFL iBT test over the last year, including MyBest scores. Home Edition scores will be included in MyBest scores calculations.
- Test taker responses to one of the questions in the Speaking section of the test available online.
- There are no changes to the method of scoring or the score scale.
How to Identify TOEFL iBT® Home Edition Scores in Your Data

• *TOEFL iBT®* Home Edition score reports have a test center code of **STNRP**, where “**RP**” in the code indicates this was a remote proctored test, followed by the test taker’s three-digit International Organization for Standardization (ISO) country code.

• For example, **STNRPDEU** indicates the test was taken at home in Germany.
Are TOEFL iBT® Home Edition Scores in Your System Already?

You can track the data in two fields:

- **EDM Excel** and **Scorelink** export files include the **test center ID** of STNRP followed by the ISO country code.

- **EDM PDFs** include the test center ID of STNRP followed by the ISO country code. The **test center name** will indicate “Home Edition”.

- **Paper score reports** also include the test center ID of STNRP followed by the ISO country code. The test center name will indicate “Home Edition”.
Your Resources

• Become a TOEFL Score User
• Update Your Institution Information
• Request access to ETS Data Manager

• General Questions: codecontrol@ets.org
To Cancel Paper Score Reports

• Due to many campus closures, institutions are considering stopping all paper score report shipments in favor of receiving free TOEFL electronic score reporting

• Email us at codecontrol@ets.org to stop receiving paper score reports
To find the right students, you can search the world.

Or, you can use the TOEFL® Search Service.

With TOEFL® Search Service you can:

✓ Access a database of one million prospects from 180 countries
✓ Search by country, TOEFL® score bands, field of study and more
✓ Find students with the right English-skill levels for your program

Start searching at ets.org/toefl/search.
Thank You